

OUR VALUES

| Family | Ownership | Opportunity | Tomorrow |
|--------------------------------------|------------------------------|---|---------------------------|
| Authenticity, Teamwork, Integrity | Persistent problem-solver | Develop yourself, the team and the brand | Ideas to build the future |

JOB OVERVIEW

Job Title: Laboratory Technician

Department: Production and Quality

Duty Station: Nairobi, Kenya

Reports To: Production & Quality Manager

Type: Full Time

Job Purpose:

The Laboratory Technician will be employed by Jibu's Head Office in Kenya and based in Nairobi. The purpose of this position is to ensure full compliance of all Franchises with Jibu's Operating Standards and official regulatory requirements. This position is fully responsible for laboratory work.

Supervision Received: This position works autonomously, receiving guidance and support from the P&Q Manager

Duties & Responsibilities:

- Perform scheduled sampling and testing of raw water and final products from all Jibu franchises in collaboration with the technicians
- Conduct continuous expansion of Jibu laboratory testing capacities and ensure equipment, tools and reagents are available, sufficient and calibrated where applicable required for reliable testing
- Implement all necessary best practises in the lab to ensure lab environment is conducive for safe and reliable testing and coordinate regular testing with external labs for cross-referencing purposes
- Support root cause analysis and corrective actions activities in the event of nonconformity
- Coordinate compliance activities for lab testing requirements stipulated in standards during franchise product or systems certification processes
- Support technicians in anticipating non-compliance issues from franchises based on lab report history and initiate maintenance or repair activities to preempt product failure
- Conduct regular field visits to franchises to acquire information on quality conditions of production and provide proposals for development as well as to train operators on water quality and lab testing
- Prepare and distribute laboratory reports to keep management, technicians and franchises informed on the performance of Jibu products
- Ensure monthly laboratory targets are met and use agreed upon KPIs to track performance

Team engagement and company growth

- Be a supportive, dynamic and flexible team member and coordinate well with other departments and functions
- Do not wait to be assigned for a task but hunt for opportunities to bring improvements and support others
- Be honest, reliable and dedicated
- Bring the energy and stamina to go far with Jibu and join us in building a unique success story

Experience Requirements

Minimum Experience Requirement:

- At least 2 years of working experience
- Strong interest in science particularly Microbiology.
- Experience in food microbiology analysis, water production or any other related field
- Conversant with Laboratory Management Systems.
- Experience in quality assurance measures
- Strong operations skills
- Must be proven as reliable, consistent, performance driven
- Accustomed to working against and achieving targets
- Cultural knowledge and experience working in an emerging market context

Education Background:

- BSC in Food science and Technology, Biology , Microbiology or Equivalent.

Culture Fit Criteria:

At Jibu, we do not recruit based CVs only, we look for a candidate with the right attitude, hunger for success and talent.

- Strong interest in science particularly Microbiology
- Have analytical mind
- Good team work skills
- Ability to keep detailed records.
- Adjust easily to different work situations.
- Highly motivated to Get Things Done in an autonomous an independent matter
- Perfect written and spoken English and knowledge.
- Proficiency with Microsoft Office suite including Excel, Word and PowerPoint
- An excellent communicator able to provide feedback and reports

Internal Interfaces:

- Corporate store team
- Franchise support team
- Quality and production team
- Sales and marketing team

External Interfaces:

- Jibu customers
- Other Jibu franchisees and staff
- External regulators